SCIENCE WORKSHEETS

Terms, licence and policies

Combined document • Revised 12th November 2026

Contents

01 Terms of Service	**2**
02 Digital Asset Licence Agreement	8
03 Refund and Cancellation Policy	10
04 Model Cancellation Form	14
05 Privacy Policy	15
06 Cookie Policy	21

Each document retains its own clause numbering. The Cookie Policy includes the reviewed cookie and browser-storage inventory.

Terms of Service

Last updated: 12th November 2026

£12 one-off payment • 12 months of access • No automatic renewal

These Terms of Service ("Terms") apply to purchases made through www.scienceworksheets.co.uk, operated by Science Worksheets, Mark Scates (Sole Trader), 155 Ford Lane, Rainham, Essex, RM13 7BA, United Kingdom ("Science Worksheets", "we", "us" or "our"). The website provides access to downloadable science worksheets and accompanying mark schemes ("Digital Materials").

Please read these Terms, our Refund and Cancellation Policy and our Digital Asset Licence Agreement before purchasing. By placing an order, you agree to the terms applicable to your purchase, subject to rights that cannot be excluded by law. Any express consent to begin digital-content supply before the statutory cancellation period ends is requested separately at checkout, where applicable.

1. ABOUT US AND APPLICABLE DOCUMENTS

1.1. Science Worksheets is operated by Mark Scates, a sole trader based in Rainham, Essex, United Kingdom. Our website is www.scienceworksheets.co.uk.

1.2. For questions about purchases, access or these Terms, contact info@scienceworksheets.co.uk.

1.3. Our Refund and Cancellation Policy sets out our approach to cancellations, refunds, technical problems and payment disputes. Our Digital Asset Licence Agreement sets out how downloaded worksheets and mark schemes may be used. Please also see our Privacy Policy and Cookie Policy for information about personal data and cookies.

1.4. These Terms apply to orders placed on or after 12th November 2026 where this version was made available before the order was placed. Terms applicable to earlier purchases remain governed by the agreement made at the time of purchase and any mandatory legal rights.

2. ELIGIBILITY AND ACCOUNTS

2.1. You must be at least 18 years old and legally able to enter into a contract to create a paid membership account or place an order. Educational resources may be used by pupils and students in the manner permitted by our Digital Asset Licence Agreement.

2.2. Keep your account login details confidential. Membership credentials are personal to the account holder and must not be shared with other teachers, organisations or other unauthorised users. Please tell us promptly if you believe your account has been accessed without permission.

2.3. You are responsible for providing accurate contact and billing details and maintaining access to the email address linked to your account. We may contact you about account access, orders and support; we do not automatically renew your purchase.

3. WEBSITE CONTENT AND INTELLECTUAL PROPERTY

3.1. Science Worksheets retains all copyright and other intellectual property rights it holds in its original Digital Materials, website text, illustrations, diagrams and other protected content. Purchasing access does not transfer ownership of those rights to the customer.

3.2. Your rights to use Digital Materials are those expressly granted in these Terms and our Digital Asset Licence Agreement. All rights not expressly granted remain reserved.

3.3. Unauthorised resale, public online publication, distribution of original digital files or removal of copyright notices is prohibited, except where we have given written permission or the law permits the activity.

4. DIGITAL MATERIALS: ACCESS, DELIVERY AND PERMITTED USE

4.1. Following successful payment and account activation, customers can sign in to access and download the available worksheets and mark schemes. Account information or password-reset instructions may be sent to the email address used at registration.

4.2. During the paid 12-month access period, you may download Digital Materials made available within your membership, subject to reasonable technical and security measures and the Digital Asset Licence Agreement.

4.3. Teachers and tutors may print or photocopy reasonable quantities of lawfully downloaded worksheets for pupils they personally teach in schools, colleges, tuition centres, private tuition and online lessons. Students may keep the printed copies for their own educational use. Pupils do not need individual paid memberships merely to receive printed copies in this way.

4.4. Educational use also includes homework and individual study. You must not resell worksheets, place the original files on publicly accessible websites, provide digital files to other teachers or organisations, or share your membership credentials without our prior written permission.

4.5. At the end of the 12-month period, your website access to protected materials and ability to download new or updated resources ends unless you make another purchase. You may continue using and printing materials lawfully downloaded during your paid access period, for the purposes permitted by the Digital Asset Licence Agreement; pupils may retain printed copies already provided lawfully.

4.6. Digital Materials are licensed, not sold, and remain protected by intellectual property law. Please consult the Digital Asset Licence Agreement for the full licence conditions and limits.

4.7. Customers may expressly request that the supply of downloadable digital content begins before the usual 14-day statutory cancellation period ends. Where a consumer gives the legally required express consent and acknowledges the loss of their cancellation right, the right to cancel the qualifying digital-content supply is lost once that supply begins, to the extent permitted by Regulation 37 of the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

4.8. We will provide the required contract confirmation, including confirmation of the customer's consent and acknowledgement where applicable, on a durable medium such as email. Agreeing to these general Terms alone is not a substitute for the separate express consent and acknowledgement required by law.

4.9. Nothing in clauses 4.7–4.8 removes any statutory cancellation right that may apply to a separately classified ongoing service or other aspect of the 12-month access arrangement, or any statutory remedy for faulty, misdescribed or inaccessible content. Further details appear in our Refund and Cancellation Policy.

4.10. Digital Materials are supplied as downloadable PDF files, as described in our membership offer. To sign in and download files, you need an internet connection and a device with a current web browser. To open the files, you need a PDF-capable browser or PDF reader. A printer is needed only if you wish to produce paper copies.

4.11. The PDFs are intended for viewing and printing. Editable source files or interactive features are not included unless expressly stated in the description of the relevant resource. Protected website downloads require account sign-in and an active membership. Any additional resource-specific technical requirements or restrictions will be stated before purchase. These requirements do not alter the permitted use of lawfully downloaded materials after membership expiry or limit your statutory rights.

5. DIGITAL MATERIALS OWNERSHIP AND LICENCE

5.1. Science Worksheets retains the copyright and other intellectual property rights it holds in the Digital Materials. Purchasing access grants permission to access and use those materials only within the scope of these Terms and the Digital Asset Licence Agreement.

5.2. The educational-use and post-expiry permissions in clause 4 and the Digital Asset Licence Agreement take precedence over any general restriction on copying or redistribution in these Terms to the extent necessary to give effect to those permissions.

6. DESCRIPTIONS, AVAILABILITY AND UPDATES

6.1. We aim to describe Digital Materials accurately, including the subject and educational level for which they are offered. Materials must meet the standards and descriptions required by applicable law.

6.2. We may correct errors, update questions or mark schemes, and improve or replace resources. We will not use changes to materially reduce the paid access that we agreed to supply, except where legally justified and subject to any required remedy.

6.3. We may change advertised prices and the materials available to future purchasers. Those changes will not alter the price already paid for an accepted order or remove statutory rights in materials supplied under that order.

6.4. Our resources are intended to support teaching and study. They do not guarantee any examination result, grade or particular educational outcome. This does not affect any description or quality standard that forms part of your contract.

7. PAYMENT AND FIXED-TERM ACCESS

7.1. Our standard offer is a single payment of £12 for 12 months of access to downloadable worksheets and mark schemes. The total price payable, including applicable taxes, is shown before the order is placed.

7.2. The payment is made once, upfront. This is not an automatically renewing subscription: no second payment, renewal charge or recurring fee is taken unless you actively make a new purchase.

7.3. The access period begins when your paid membership is activated following successful payment, unless a different start date is expressly stated during purchase. Access expires automatically after 12 months.

7.4. To continue obtaining website downloads after expiry, you must purchase a new period of access. The ability to use Digital Materials previously downloaded lawfully continues as specified in the Digital Asset Licence Agreement.

7.5. We may change the advertised price for future purchases. A price change does not retrospectively alter an accepted order. We will not add undisclosed fees after you have placed your order.

7.6. Payments are handled using the methods presented at checkout. If payment cannot be confirmed, we may delay activation of access until the payment issue is resolved, subject to applicable law.

8. CANCELLATIONS, REFUNDS AND PAYMENT DISPUTES

8.1. We do not offer discretionary change-of-mind refunds simply because a customer has bought access in error, no longer needs the worksheets, chooses not to download them or wishes to stop using the website early. There are no voluntary partial refunds for unused months. This does not affect any statutory cancellation or refund right.

8.2. For qualifying downloadable digital content supplied without a physical medium, the statutory cooling-off right may be lost when supply begins, but only where the express consent, acknowledgement and confirmation requirements of the Consumer Contracts Regulations have been met. See clauses 4.7–4.9 and our Refund and Cancellation Policy.

8.3. If any part of the 12-month arrangement is legally treated as a service carrying a statutory cancellation right, that right is unaffected. Any payment for service supplied before a valid cancellation will be calculated only if, and to the extent that, the law permits.

8.4. Nothing in these Terms limits rights or remedies for digital content that is faulty, not as described, not supplied as agreed, or otherwise fails to comply with applicable law. We will provide any repair, replacement, price reduction, refund or other remedy required by law.

8.5. If you have an access or refund problem, please contact info@scienceworksheets.co.uk with available order details. This is encouraged but is not a condition of exercising statutory rights or contacting your bank or card issuer.

8.6. If a chargeback or payment dispute arises, we may submit relevant evidence of the transaction, applicable terms, recorded checkout acknowledgement and digital-content supply to the payment provider, where lawful. We may contest claims that we reasonably believe are unfounded. We do not prevent legitimate chargebacks or other legal remedies.

9. CANCELLATION OR SUSPENSION BY US

9.1. If we cannot accept or supply an order, we may cancel it and refund any payment received for that order as required by law. We will contact the customer using the details supplied at checkout.

9.2. We may suspend access where reasonably necessary to protect account security or investigate suspected serious misuse. In cases of material breach of these Terms or the Digital Asset Licence Agreement, including deliberate unauthorised public distribution or resale, we may suspend or terminate access after considering the circumstances and, where appropriate, giving notice and an opportunity to remedy the breach.

9.3. We will exercise those rights reasonably and proportionately. Nothing in this section permits us to deny a refund or another remedy required by law, or withdraw the lawful post-expiry permissions for materials already downloaded except to the extent lawfully justified.

10. SPECIAL OFFERS, DISCOUNTS AND PROMOTIONS

10.1. We may introduce, amend or end discounts and promotions for future orders. Any promotion will be subject to eligibility conditions made clear at the time of the offer.

10.2. A promotional price or discount accepted during checkout forms part of the relevant order and will not be changed retrospectively. We may limit promotions to eligible customers or a stated number of uses, where clearly disclosed.

11. CHANGES TO THESE TERMS

11.1. We may update these Terms by publishing a revised version with a new effective date. Ordinarily, revised Terms will apply to future purchases made after that date.

11.2. We will not use updated Terms to remove statutory rights, materially reduce access already purchased, or withdraw the licence to continue educational use of materials lawfully downloaded during a previously paid access period.

12. DIGITAL CONTENT QUALITY, TECHNICAL PROBLEMS AND REMEDIES

12.1. Digital Materials must be of satisfactory quality, fit for any particular purpose agreed with us where applicable, and as described, in accordance with the Consumer Rights Act 2015.

12.2. If you have trouble accessing or downloading material, contact us at info@scienceworksheets.co.uk. Please provide your order number and a description of the problem; screenshots may help us investigate but are not a prerequisite to statutory rights.

12.3. Where digital content does not conform to the contract, we will provide any repair, replacement, price reduction, refund or other remedy required by applicable law. We will not impose a blanket exclusion of refunds or remedies for faulty content.

12.4. Occasional maintenance, updates or interruptions may occur. We will take reasonable steps to maintain access and resolve problems. Any interruption that amounts to a breach of the contract remains subject to the customer's legal rights.

13. OUR LIABILITY AND EDUCATIONAL USE

13.1. If we breach these Terms or fail to exercise reasonable care and skill where required, we are responsible for loss or damage that is a foreseeable result of that failure, subject to applicable law. We are not responsible for losses that were not reasonably foreseeable, unless the law provides otherwise.

13.2. Use of our Digital Materials in classroom teaching, schools, colleges, tuition centres and private tuition is permitted within the Digital Asset Licence Agreement. This is not a restriction to domestic or private study only; however, resale and unauthorised distribution remain prohibited.

13.3. We do not guarantee examination success, changes in grades or specific commercial outcomes. Nothing in these Terms removes liability for a description or contractual promise on which the customer is legally entitled to rely.

13.4. Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, statutory consumer rights, or any other liability that cannot lawfully be excluded or restricted.

14. CONTACT AND COMMUNICATIONS

14.1. References to communication "in writing" include email where the law permits. Customers may contact us at info@scienceworksheets.co.uk.

14.2. We may use the email address provided with your order to send contractual confirmations, access and account information, and replies to support enquiries. We do not treat a notice placed on the website as a substitute for an individual contractual communication where the law requires one.

14.3. Where the law requires confirmation on a durable medium, we will send or make available the appropriate confirmation in a way that meets that requirement, normally by email.

15. EVENTS OUTSIDE OUR REASONABLE CONTROL

15.1. Neither party is responsible for delay or non-performance caused by circumstances genuinely beyond its reasonable control to the extent permitted by law, such as major outages, severe weather or failures of essential networks.

15.2. If an event materially affects our ability to provide paid access, we will take reasonable steps to mitigate the disruption, keep affected customers informed where appropriate and provide any remedy required by applicable law.

16. UNAUTHORISED USE AND PROTECTION OF OUR MATERIALS

16.1. We reserve the right to investigate deliberate infringement of our copyright or serious breaches of the Digital Asset Licence Agreement, including unauthorised resale or public distribution of the original Digital Materials.

16.2. Where a deliberate breach causes us loss, we may seek compensation for direct and reasonably foreseeable losses that we can demonstrate resulted from that breach. Any recovery of legal costs is subject to applicable law and the discretion of the court. This does not make customers responsible for our own acts or omissions.

16.3. This section does not create a general, unlimited indemnity and does not restrict statutory consumer rights or lawful permitted educational use.

17. COMPLAINTS AND RESOLUTION OF DISPUTES

17.1. If you are unhappy with your purchase or our response to a problem, please contact info@scienceworksheets.co.uk so that we can investigate and attempt to resolve your complaint.

17.2. Where both parties agree, a dispute may be referred to an appropriate independent alternative dispute resolution process. Participation is voluntary unless a legal requirement states otherwise; these Terms do not compel you to submit a dispute to arbitration.

17.3. Nothing in this section prevents a customer from pursuing statutory consumer remedies, contacting a bank or card issuer, or taking proceedings in a court with jurisdiction.

18. OTHER IMPORTANT TERMS

18.1. We may transfer our business or these contractual obligations to another operator only on terms that do not reduce the rights of customers who have already paid for access. We will provide notice where required by law.

18.2. You may not transfer your personal membership account to another person without our written agreement. This does not restrict the right to give printed worksheets to pupils as permitted by the Digital Asset Licence Agreement.

18.3. These Terms, the applicable Refund and Cancellation Policy, the Digital Asset Licence Agreement and information that forms part of the contract by law constitute the agreement relating to the purchase. Nothing excludes liability for statements or information that the law requires to be treated as part of the contract.

18.4. If a provision is held unlawful or unenforceable, the remaining provisions continue to apply so far as practicable. A delay or failure to enforce a right does not automatically waive it.

18.5. These Terms are governed by the law of England and Wales. This does not deprive consumers of any mandatory legal protections or rights to bring proceedings in a court with jurisdiction under applicable law.

18.6. Nothing in these Terms, or any related policy, excludes or restricts statutory rights that cannot lawfully be excluded.

Digital Asset Licence Agreement

This is a legally binding Agreement between you the Licensee ("you"), and Science Worksheets, Mark Scates (Sole Trader), 155 Ford Lane, Rainham, Essex, RM13 7BA, UK ("Science Worksheets", "we", "us", "our"), governing your rights to use our downloadable science worksheets and accompanying mark schemes ("Digital Assets").

1. LICENCE GRANT

1.1. Upon payment in full, we grant you a non-exclusive, non-transferable, worldwide licence to access and download our worksheets and mark schemes during your active paid membership and to continue using materials lawfully downloaded during that period after your membership expires, for the educational purposes specified below:

1.1.1. teaching within a classroom environment within a school or college;

1.1.2. teaching within a tuition centre, online lessons, or one to one tuition by a tutor;

1.1.3. homework for students;

1.1.4. to aid academic progress within a certain course, if you are a student.

1.2. Except for printing and distribution expressly permitted under Clause 1.4, or otherwise authorised by us in writing, you must not resell, publish, redistribute or make our original digital files available to third parties.

1.3. You may use the Digital Assets only for the purposes permitted under this Agreement. Unauthorised resale, copying or public distribution may infringe our intellectual property rights, and we reserve the right to take appropriate legal action where necessary.

1.4. A teacher or tutor may download, print and photocopy reasonable quantities of worksheets for use with students they personally teach, including in schools, classrooms, tuition centres and private lessons. Students do not need separate memberships to receive printed worksheets and may retain those copies for their own educational use. Teachers and tutors may continue using and printing worksheets lawfully downloaded during their paid membership after that membership expires.

This permission does not authorise resale, public online distribution, sharing membership login credentials or distributing original digital files to other teachers or organisations without written permission from Science Worksheets.

2. OWNERSHIP AND UNAUTHORISED USE

2.1. Science Worksheets retains ownership of all copyright and other intellectual property rights it holds in its original worksheets, mark schemes, illustrations, diagrams and associated educational materials, including materials incorporating AI-generated images. Purchasing access does not transfer ownership of these rights to the customer.

2.2. Except as expressly provided in this Agreement, we reserve all rights and licences not expressly granted in this Agreement.

2.3. If you deliberately breach this Agreement by reselling, publishing or distributing our Digital Assets without permission, we reserve the right to seek compensation for any direct and reasonably foreseeable losses that we can demonstrate resulted from that breach. Any claim for legal costs will be subject to applicable law and the discretion of the court. You will not be responsible under this clause for losses caused by our own acts or omissions. Nothing in this clause excludes or restricts your statutory consumer rights.

3. TERM AND TERMINATION

3.1. Paid membership provides access to the website's protected worksheets and mark schemes for a fixed period of 12 months, beginning when the membership is activated following successful payment. Access does not automatically renew.

3.2. When membership expires, access to protected website resources and the ability to download new or updated materials ends unless another membership period is purchased.

3.3. Customers may continue using worksheets and mark schemes lawfully downloaded during their paid membership for the educational purposes permitted under this Agreement, including classroom teaching, private tuition and printing reasonable quantities for students they personally teach.

3.4. Students may retain printed worksheets lawfully provided to them. Teachers and tutors are not required to retrieve printed worksheets previously distributed in accordance with this Agreement.

3.5. We may suspend access or terminate a licence following a material breach of this Agreement, subject to applicable consumer law. Nothing in this Agreement excludes or restricts statutory consumer rights that cannot lawfully be excluded.

4. MISCELLANEOUS

4.1. If any provision of this Agreement is held invalid, illegal or unenforceable by a court of competent jurisdiction, the remainder of the Agreement will be valid and enforceable and the parties will negotiate in good faith a substitute, valid and enforceable provision which most nearly puts into effect the intent of the parties.

4.2. We may update this Agreement from time to time. Updated terms will be published on our website and will apply to future purchases. Changes will not retrospectively remove rights already granted to customers in respect of materials lawfully downloaded during their paid membership.

4.3. The failure of a party to enforce any provision of the Agreement will not be construed to be a waiver of the right of such party to thereafter enforce that provision or any other provision or right.

4.4. This Agreement forms part of the Terms of Service for Science Worksheets and should be read alongside our Refund and Cancellation Policy. It sets out the permitted educational uses of our Digital Assets. Nothing in this Agreement excludes or restricts any statutory consumer rights that cannot lawfully be excluded.

4.5. This Agreement is governed by the laws of England and Wales. Nothing in this clause limits any mandatory consumer rights or prevents a consumer from bringing proceedings in a court with jurisdiction under applicable law.

Document revised: 12th November 2026

SCIENCE WORKSHEETS — REFUND AND CANCELLATION POLICY

Last updated: 12th November 2026

This Refund and Cancellation Policy applies to purchases of access to downloadable Science Worksheets and accompanying mark schemes through **www.scienceworksheets.co.uk**, operated by Science Worksheets, Mark Scates (Sole Trader), 155 Ford Lane, Rainham, Essex, RM13 7BA, United Kingdom ("Science Worksheets", "we", "us" or "our").

Please note: Customers should familiarise themselves with this policy, our Terms of Service and our Digital Asset Licence before making a purchase. By placing an order, customers agree to the contractual terms applicable to their purchase, subject always to their statutory rights.

Where express consent to immediate digital-content supply and acknowledgement of the associated loss of cancellation rights are legally required, these are requested separately during checkout.

1. ONE-OFF PAYMENT AND ACCESS PERIOD

Science Worksheets provides access to downloadable educational worksheets and mark schemes for a single payment of **£12**, covering a period of **12 months**.

- This is a one-off purchase, not a recurring subscription.
- No automatic renewal or recurring payment will be taken.
- Access expires automatically after the 12-month period.
- Customers wishing to continue accessing and downloading resources after expiry must make a new purchase.

Customers may continue using materials lawfully downloaded during their paid access period in accordance with the Science Worksheets Digital Asset Licence.

2. REFUND POLICY — CHANGE OF MIND

Science Worksheets does not offer discretionary change-of-mind refunds.

Subject to applicable statutory cancellation and refund rights, refunds will not be provided solely because a customer:

- Changes their mind after purchasing.
- Purchases access by mistake.
- Decides that the educational materials are no longer needed.
- Chooses not to use the resources or download the available worksheets.
- No longer requires access during the purchased 12-month period.
- Wishes to terminate access before the end of the 12-month period.

The purchase provides a fixed period of access rather than payment by the month. We therefore do not offer voluntary partial refunds for unused months of access.

This section does not exclude any statutory cancellation, refund or other remedy to which a customer is legally entitled.

3. STATUTORY CANCELLATION RIGHTS — DIGITAL CONTENT

Under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, consumers generally have a 14-day cancellation period for qualifying distance contracts.

However, Regulation 37 provides an exception for digital content supplied without a tangible medium, where the relevant legal requirements have been satisfied.

When purchasing immediate access to downloadable worksheets and mark schemes, customers are asked to:

1. Give their express consent for the supply of digital content to begin before the 14-day cancellation period expires.
2. Acknowledge that they will lose their statutory right to cancel that digital-content supply once supply begins.

Where the customer has given the necessary express consent and acknowledgement, supply of qualifying digital content has begun, and the required contractual confirmation has been provided, **the statutory 14-day cancellation right for that digital-content supply is lost**, as permitted by law.

Consequently, we are not obliged to provide a change-of-mind refund for that qualifying digital-content supply where the statutory right to cancel has lawfully been lost.

Merely accepting our general Terms and Conditions does not, by itself, constitute the separate express consent and acknowledgement required for this exception.

If the legal requirements for the exception have not been met, any applicable statutory cancellation rights remain available.

4. TWELVE-MONTH ACCESS AND EARLY CANCELLATION

The £12 payment purchases a fixed 12-month access period. There are no recurring payments to cancel.

We do not provide discretionary refunds or proportionate repayments solely because a customer voluntarily stops using their access before it expires.

Where any element of the arrangement is legally classified as a service with an applicable statutory cancellation right, that right remains unaffected.

If a customer lawfully cancels such a service during the statutory cancellation period, any charge for service already supplied will be calculated only where, and to the extent that, applicable law permits it.

> Where a statutory cancellation right applies and has not been lawfully lost, the normal cancellation period ends 14 days after the day on which the contract was made. Any longer period required by law remains applicable.
>
> Following a valid statutory cancellation, we will make any reimbursement due without undue delay and no later than 14 days after being informed of your decision to cancel. We will use the original payment method unless you expressly agree otherwise, and we will not charge a reimbursement fee. Any charge for services already supplied will apply only where permitted by law.

Where a customer has an applicable statutory right to cancel, they may exercise that right by sending a clear statement of their decision to info@scienceworksheets.co.uk, identifying their purchase where possible, before the relevant cancellation period expires. Customers may download and use our Model Cancellation Form (PDF), but are not required to do so. This does not create a right to cancel qualifying digital content supply after that right has lawfully been lost.

Nothing in this section removes any statutory right to cancel or obtain a refund.

5. NO PHYSICAL RETURNS OR EXCHANGES

Science Worksheets supplies digital educational resources rather than physical products.

There are therefore no physical goods to return.

We do not offer discretionary exchanges or refunds simply because a customer would prefer different educational materials.

This does not affect a customer's statutory entitlement to an appropriate remedy where digital content is faulty, misdescribed or otherwise does not conform to the contract.

6. TECHNICAL ERRORS AND ACCESS PROBLEMS

If a customer experiences a technical error, difficulty downloading resources or another problem accessing purchased materials, they should contact **info@scienceworksheets.co.uk**.

Customers are encouraged to provide their order details and a description of the problem, together with screenshots where available, so that we can investigate.

Where the digital content or paid website access fails to meet the requirements of the contract or applicable consumer law, Science Worksheets will investigate and provide any remedy required by law.

Depending on the circumstances and statutory requirements, this may include restoring access, repairing or replacing faulty digital content, a price reduction or a refund.

A temporary or readily resolvable technical problem does not automatically entitle a customer to a refund where an appropriate remedy can lawfully be provided.

Nothing in this section restricts statutory rights.

7. CHARGEBACKS AND PAYMENT DISPUTES

Customers are encouraged to contact Science Worksheets before raising a payment dispute so that we have an opportunity to investigate and resolve any concerns.

Where a chargeback or other payment dispute is raised, Science Worksheets reserves the right to challenge claims that it reasonably considers unfounded.

Evidence provided to a payment provider may include, where relevant:

- Details of the purchase and payment.
- The Terms of Service and Refund Policy applicable at the time of purchase.
- The customer's recorded express consent and acknowledgement.
- Records demonstrating that digital content or access was supplied.
- Relevant account activity, download records and correspondence.

Any personal information disclosed in connection with a dispute will be handled in accordance with applicable data protection law.

Nothing in this section prevents customers from contacting their bank or card issuer, raising a legitimate payment dispute, or exercising their statutory rights.

8. STATUTORY CONSUMER RIGHTS

Nothing in this policy excludes, restricts or overrides rights and remedies that cannot lawfully be excluded.

In particular, consumers retain applicable rights under the Consumer Rights Act 2015 and the Consumer Contracts Regulations 2013, including rights concerning digital content that is faulty, not as described, not supplied as agreed or otherwise fails to meet applicable legal requirements.

Where a refund or another remedy is required by law, Science Worksheets will comply with those requirements.

Any mandatory consumer rights arising under other applicable law also remain unaffected.

9. HELP AND COMPLAINTS

If you have questions about a purchase, cancellation, refund or this policy, please contact:

Science Worksheets

Email: info@scienceworksheets.co.uk

Please include your order number, purchase date and a description of your enquiry where available.

We will review enquiries and complaints in accordance with the applicable contractual terms and statutory obligations.

10. CHANGES TO THIS POLICY

The original Refund Policy was issued on **17th January 2025**.

This revised version is dated 12th November 2026 and applies to purchases made on or after that date where this version was made available before purchase.

We may update this policy from time to time to reflect changes in our business operations or applicable legal requirements. Where changes are made, the revised version and its effective date will be published on our website.

Changes will not retrospectively remove contractual or statutory rights arising from purchases already made.

The terms applicable to an existing purchase will remain subject to the agreement made at the time of purchase and any mandatory legal requirements.

SCIENCE WORKSHEETS

Cancellation Form

> **Important:** This optional form may be used where a statutory right to cancel exists. It does not create an additional right to cancel or a change of mind refund. The cancellation right for qualifying digital content supply may be lost once supply begins following the required express consent and acknowledgement. You do not have to use this form; a clear email is sufficient.

Complete and return this form only if you wish to cancel a contract and an applicable statutory cancellation right remains.

To: Science Worksheets (Mark Scates, Sole Trader)

155 Ford Lane, Rainham, Essex, RM13 7BA, United Kingdom

Email: info@scienceworksheets.co.uk

I/We (*) hereby give notice that I/We (*) cancel my/our (*) contract of sale of the following goods (*) / for the supply of the following service (*):

Description of purchase (e.g. 12-month Science Worksheets access):

_____

Ordered on (*) / received on (*):

_____

Name of consumer(s):

_____

Address of consumer(s):

_____

_____

Order number (optional):

_____

Signature (only if submitting this form on paper):

_____

Date:

_____

[*] Delete as appropriate.

Based on the model cancellation form in Schedule 3, Part B, Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

Privacy Policy

This Privacy Policy explains how Science Worksheets collects, uses, stores and shares personal information when you visit www.scienceworksheets.co.uk, create a membership account, purchase access to worksheets or contact us.

WHO IS RESPONSIBLE?

The data controller is Science Worksheets, operated by Mark Scates (sole trader), 155 Ford Lane, Rainham, Essex, RM13 7BA, United Kingdom. For privacy enquiries, email info@scienceworksheets.co.uk with 'Data Protection' in the subject line.

PRINCIPLES OF DATA PROCESSING

Personal data

Personal data is information relating to an identified or identifiable individual. Examples include a person's name, email address, billing information, IP address and information associated with a membership account.

Processing

Processing means using personal data in any way, such as collecting, storing, consulting, sharing or deleting it. We need an appropriate lawful basis for each activity involving personal data.

Legal basis

For the activities described in this policy, our main lawful bases under the UK GDPR are: performance of a contract (such as providing paid membership), compliance with legal obligations (including accounting and tax records), legitimate interests (such as operating a secure website and responding to general enquiries), and consent where required. We assess any reliance on legitimate interests against individuals' rights and interests. Different activities may have different lawful bases.

Retention

We retain membership information for as long as needed to provide paid access and manage the account. Our standard membership is a fixed 12-month period; relevant account information may be kept after access ends where necessary for support, dispute handling, security or legal obligations.

Purchase, invoice and accounting records are retained for the periods required by UK tax law, normally at least five years after the 31 January submission deadline for the relevant tax year for a sole trader.

We keep contact enquiries and related correspondence while handling the enquiry and any necessary follow-up. We review records and delete or anonymise personal information when it is no longer needed, unless a longer period is required or justified by law.

DATA WE COLLECT

Provision and use of the website

When you visit the website, our hosting and security systems may process technical information such as your IP address, the date and time of access, requested pages or files, browser and device information, and referring page. We use this information to deliver the website, troubleshoot problems and protect its security. Our lawful basis is our legitimate interest in running a functional, secure website.

Hosting

Our live website and its WordPress database are hosted by Hostinger in the United Kingdom. Hosting involves processing information necessary to display the website, manage membership accounts and store orders and enquiries. Some information is also processed separately by the third-party providers described below; it is not all

held exclusively on Hostinger's servers. See the International Transfers section for further information about hosting-related processing.

Content Management System

We use the WordPress content management system to maintain our website. Information submitted through website forms and membership or checkout features may be stored in the WordPress database on our hosting infrastructure and, where necessary, sent to the service providers described in this policy.

WooCommerce

We use WooCommerce and CartFlows for checkout, and Ultimate Membership Pro for membership registration and access management.

Customer contact information, billing details, membership information and order records are normally stored in our WordPress database hosted by Hostinger. WooCommerce is software running on our website rather than a separate server to which all order data is automatically transferred.

Payment information needed to process a transaction is shared with Stripe, our payment processor. Stripe may independently process payment and fraud-prevention information in accordance with its applicable notices.

We use these details to process orders, manage the 12-month access period, provide digital materials and customer support, and meet accounting and tax duties. The lawful bases are performance of a contract, legal obligations and, where appropriate, legitimate interests in support and security.

Spam and bot protection

We use Cloudflare Turnstile on selected contact forms and Google reCAPTCHA v2 on our member login and membership registration/checkout forms to help prevent automated submissions, spam and abuse.

These services may process IP addresses, device and browser details and interactions with protected forms. Google reCAPTCHA uses cookies and browser storage for security, including storage created before its checkbox is selected (see our Cookie Policy). MalCare also helps protect the website, and Stripe may perform additional fraud-prevention checks.

These measures are intended to protect our website, users and payment services. Where we rely on legitimate interests, those interests are the prevention of misuse and the security of website accounts and transactions.

Fonts

Our website uses fonts and icons to display its content. Some font and icon files are served directly from our website, while certain website features or administrative functions may request resources from external providers, such as Google Fonts.

Where resources are loaded from an external provider, that provider may receive technical information, including the visitor's IP address, necessary to deliver the requested files. We aim to minimise unnecessary external requests.

Educational videos

Some educational pages include YouTube videos. Where a video is protected by our consent system, its player does not load until optional functionality is enabled. When you activate a video, your browser may send information such as your IP address and viewing activity to YouTube (Google), subject to its privacy terms.

Cookies

We use cookies and similar browser storage. Under the UK's Privacy and Electronic Communications Regulations (PECR), some technologies require consent while others qualify for exceptions. Where personal data is processed, the UK GDPR also applies. Our Cookie Policy explains purposes, durations and preferences.

Cookie consent

We use Science Cookie Manager to present cookie choices and remember preferences through browser storage. You can accept or reject optional functionality and change or withdraw consent using the Cookie settings control. Our

hosting and security systems may separately process technical information when you use the website or submit a form.

Contacting us

When you contact us, we use the information you provide, such as your name, email address and message, to respond and deal with your request. We generally rely on our legitimate interests in handling ordinary enquiries, or on taking steps relating to a contract where your request concerns a possible purchase or an existing membership. We do not treat submitting a routine enquiry as consent to marketing.

Contractual Services

We process information required to provide Science Worksheets membership, downloadable worksheets and mark schemes, account support, invoicing and other administration directly related to the purchase. The main lawful bases are performance of a contract and compliance with legal obligations.

When using our document access services

If you register or buy membership access, we may collect your name, email address, account credentials, billing details, order information and membership status. We use these details to create and administer your account, process your purchase, provide access to digital materials and respond to support requests. Some transaction information may be received from Stripe. Without the necessary registration and order details, we cannot provide paid membership access.

Children and young people

Membership accounts and purchases on Science Worksheets are intended for adults aged 18 and over.

Our educational resources may be used by pupils, but they do not need paid membership accounts merely to receive printed worksheets from their teacher or tutor.

If a parent, guardian or other visitor contacts us about a pupil, we use any information they provide only as needed to deal with the relevant enquiry and in accordance with this policy.

Payment Data

Payments are processed by Stripe. We do not ordinarily collect or store complete card numbers on the Science Worksheets website. We may receive transaction status, payment references and related order information to administer your purchase. Processing for checkout is generally necessary to perform the contract and meet legal obligations.

Administration, financial accounting, office organisation, contact management

We process relevant account, purchase and correspondence information for bookkeeping, tax compliance, administration, responding to requests and resolving disputes. The lawful bases are legal obligations, performance of contracts and, where appropriate, our legitimate interests in managing and protecting the business.

DATA SECURITY

We take proportionate technical and organisational steps to protect personal information, including encrypted HTTPS/TLS connections, account access controls and website security measures. We review protections as our services and risks change.

No internet-based system can be guaranteed completely secure. Please contact us promptly if you believe your Science Worksheets account or information has been accessed without permission. This does not reduce our legal responsibilities to protect personal information.

HOW WE MAY SHARE YOUR PERSONAL DATA

We share only the information needed for the relevant purpose with providers that help operate this website. These include Hostinger (hosting), Stripe (payments), Cloudflare Turnstile and Google reCAPTCHA (form protection),

MalCare (website security), and providers used for essential account and support communications. YouTube (Google) may receive information if you enable an embedded educational video. WooCommerce, CartFlows and Ultimate Membership Pro are WordPress software used to provide the service; they are not, simply by being installed, separate recipients of every customer record.

We may also disclose information where required by law, to respond to lawful requests, prevent fraud or defend legal claims. We do not sell customer personal data. We will not share personal information for unrelated promotional purposes.

INTERNATIONAL TRANSFERS

Some of our technology and payment providers may process information outside the United Kingdom. Where a transfer is restricted by UK data protection law, an appropriate transfer mechanism must apply, such as UK adequacy regulations or approved contractual safeguards. You may contact us at info@scienceworksheets.co.uk for information about applicable safeguards.

Hosting — Hostinger

Our live website and its WordPress database are hosted by Hostinger in the United Kingdom. Hostinger has not provided us with country-level details of its backup and recovery locations. We therefore do not state that all hosting-related processing takes place exclusively within the UK.

Hostinger's Data Processing Addendum sets out the contractual arrangements for international transfers of hosting data. For relevant transfers from the UK to destinations not covered by UK adequacy arrangements, it provides for the EU Standard Contractual Clauses together with the UK International Data Transfer Addendum. You may contact us at info@scienceworksheets.co.uk for further information or a copy of the applicable safeguards.

Website security — MalCare (BlogVault)

We use MalCare, provided by The Inactiv.com Media Solutions Private Limited (BlogVault), for malware detection and website security. This service may process website data, security logs, IP addresses and related technical information.

MalCare's Data Processing Agreement states that data is stored primarily in EU facilities in Germany and/or Ireland. Operational processing or staff access may also occur in India or the United States. Where a transfer requires safeguards, the agreement provides for Standard Contractual Clauses with the UK International Data Transfer Addendum, or an applicable adequacy arrangement. Further information is available in the MalCare Data Processing Agreement.

Payment processing — Stripe

Stripe processes information needed for membership payments and fraud prevention, including transaction, billing and related technical details. Its Data Processing Agreement forms part of its services agreement and covers Stripe's roles as a data processor or controller, depending on the activity. Personal information may be transferred to Stripe, LLC in the United States and to Stripe affiliates or service providers in other countries. For qualifying UK-to-US transfers, Stripe's Data Transfers Addendum identifies the UK Extension to the EU–US Data Privacy Framework, with the UK International Data Transfer Addendum to EU Standard Contractual Clauses available where applicable. See Stripe's Data Processing Agreement and Data Transfers Addendum.

Form security — Cloudflare Turnstile

We use Cloudflare only for Turnstile on selected contact forms, not for site-wide DNS, hosting or traffic proxying. Turnstile evaluates technical signals such as IP addresses, browser user-agent information, TLS characteristics and the website origin to distinguish genuine visitors from bots. Cloudflare acts as a processor for providing this protection and separately as a controller when improving Turnstile detection.

Turnstile information may be processed outside the UK. Cloudflare's published Customer Data Processing Addendum sets out safeguards for relevant restricted UK transfers, including the EU Standard Contractual

Clauses with the UK International Data Transfer Addendum. Cloudflare also identifies the UK Extension to the EU–US Data Privacy Framework for eligible transfers. See its Turnstile Privacy Addendum and Customer Data Processing Addendum.

Bot protection — Google reCAPTCHA v2

Google reCAPTCHA v2 helps protect our member login, registration and checkout forms against automated submissions and abuse. It may process IP addresses, device and browser signals, and interactions with protected forms, and use cookies or browser storage as described in our Cookie Policy. Google states that since 2 April 2026 it acts as a processor for reCAPTCHA customer data under its Google Cloud terms and Cloud Data Processing Addendum.

This information may be processed outside the UK. Google's published terms provide for applicable adequacy or other recognised transfer arrangements and Standard Contractual Clauses for relevant restricted transfers. The specific processing countries for this website have not been independently confirmed. See Google's reCAPTCHA documentation and Cloud Data Processing Addendum.

Customer email — GoDaddy / Microsoft 365

We use Microsoft 365 Secure Starter Email supplied through GoDaddy to send customer emails, including order confirmations and password resets, and to respond to enquiries. GoDaddy and Microsoft may process email addresses, message contents and delivery-related information to provide and support this service. We have not independently confirmed all processing locations for our particular email account.

GoDaddy's Data Processing Addendum includes UK international-transfer safeguards, including the UK International Data Transfer Agreement where required. GoDaddy's Microsoft 365 terms incorporate the Microsoft Customer Agreement. Microsoft's published Data Protection Addendum describes protections for its covered online services, including contractual safeguards for international transfers. See GoDaddy DPA, Microsoft 365 terms and Microsoft DPA.

ACCOUNT AND SERVICE COMMUNICATIONS

When you purchase Science Worksheets membership, we receive the email address supplied during registration and checkout and may receive related transaction information from Stripe.

We use your email address for account administration, order and contract confirmations, password or access assistance, responses to enquiries and necessary customer-service communications.

We do not use your email address to send promotional emails, newsletters or direct marketing.

We rely on performance of the contract for membership and order messages, and where relevant on our legitimate interests in responding to general enquiries and providing support. We do not treat providing an email address for checkout as permission to send promotional messages.

EXTERNAL LINKS AND SEPARATE TUITION WEBSITE

Links to other websites

Science Worksheets may include links to other websites. The destination website's privacy notice explains how personal information is handled when you use that service. Simply following a standard link does not, by itself, transfer your Science Worksheets membership or payment records to the destination website.

Separate tuition website

Our website links to Online Science Tuition, a separate website with its own privacy notice. If you follow that link and submit information on the tuition website, that site's privacy notice applies. Following the link does not transfer your Science Worksheets membership or payment records to that website.

WHAT WE DO NOT DO

1. We do not sell your personal information or use membership email addresses for direct marketing, newsletters or promotional emails.
2. We do not make solely automated decisions about our members that have legal or similarly significant effects. The security and payment providers identified above may use automated checks to help prevent spam, abuse or fraud.

PRIVACY RIGHTS

Depending on the circumstances and the lawful basis for processing, you may have the following rights under UK data protection law:

- *Right to be informed about how your data is used*
- *Right of access to your personal information*
- *Right to correct inaccurate personal information*
- *Right to request erasure of personal information*
- *Right to restrict processing in certain circumstances*
- *Right to data portability, where applicable*
- *Right to object to certain processing*
- *Right to withdraw consent where consent is the lawful basis*

You also have the right to complain to the Information Commissioner's Office (ICO), and protections concerning certain automated decisions where applicable. In particular, you may object to processing based on legitimate interests; we will consider any objection in accordance with the law. To exercise a right, email info@scienceworksheets.co.uk with 'Data Protection' in the subject line.

UPDATING YOUR INFORMATION AND WITHDRAWING YOUR CONSENT

If you believe we hold inaccurate information, or wish to request correction, deletion, restriction of processing, or withdrawal of consent, please contact us using the details above. Some rights are subject to legal conditions and exemptions.

ACCESS REQUEST

If you wish to make a Data Subject Access Request, please contact us using the details provided in this Privacy Policy.

We will respond without undue delay and normally within one calendar month, subject to any applicable exceptions or extensions permitted by law.

Where an extension is necessary and legally permitted, we will inform you within the initial one-month period and explain the reasons for the delay.

COMPLAINT TO A SUPERVISORY AUTHORITY

The UK's data protection regulator is the Information Commissioner's Office (ICO), at www.ico.org.uk. You have the right to complain to the ICO about our processing of your personal information. We would welcome the opportunity to investigate concerns directly, but you do not have to contact us before approaching the ICO.

VALIDITY AND QUESTIONS

Last revised: 12th November 2026. We may update this Privacy Policy when our practices, providers or applicable law change. The version published on our website will show its effective date. For questions, contact info@scienceworksheets.co.uk using 'Data Protection' in the subject line.

Cookie Policy

Thank you for your interest in this Cookie Policy and welcome to Science Worksheets and our website located at www.scienceworksheets.co.uk (our “website”). Our website uses cookies to remember your preferences and help you obtain the right information.

Our website is operated and maintained by Science Worksheets, Mark Scates (Sole Trader), 155 Ford Lane, Rainham, Essex, RM13 7BA, UK (“Science Worksheets”, “we”, “us”, “our”). If you want to contact us or if you have any questions, you can reach us by email using info@scienceworksheets.co.uk with "Data Protection" in the subject line.

WHY DO WE HAVE A COOKIE POLICY?

This Cookie Policy explains how Science Worksheets uses cookies and similar browser storage technologies in accordance with the UK's Privacy and Electronic Communications Regulations (PECR) and, where personal data is involved, the UK General Data Protection Regulation (UK GDPR).

Some storage is necessary to provide the services visitors request. Other storage requires consent unless a specific exception under PECR applies.

WHAT ARE COOKIES?

Cookies are small pieces of data that a website can store through your browser when you visit it. Your browser may send this information back to the relevant website during later visits or interactions. Our website also uses similar browser storage technologies, including localStorage and sessionStorage, which operate differently from cookies.

Cookies can be divided into the following two broad categories:

Essential or necessary cookies. These cookies are essential or necessary to ensure that a website works properly and is secure so that you can navigate a website and use its features. Without these cookies, certain features of a website would not function, and thus you would not be able to use certain services.

Optional cookies and storage

Optional cookies and browser storage can support additional website features, including embedded educational videos. Where a YouTube video is protected by our consent system, the player will not load until the visitor enables Optional functionality in their cookie preferences.

Other storage technologies may operate without consent only where a specific legal exception applies and its requirements are satisfied.

THE COOKIES WE USE

The reviewed inventory is included in this document: Google-hosted reCAPTCHA storage below, and first-party cookies and browser storage in Appendix A. The website inventory is also available at:

https://scienceworksheets.co.uk/member-tos-page/

This information is reviewed and updated when our website's cookie and browser-storage configuration changes.

Third-party services and cookie storage

Payment processing — Stripe

Our website uses WooCommerce and CartFlows for membership checkout and Stripe for payment processing. Stripe may use cookies and similar technologies to help process payments, detect fraud and protect transactions. Storage that is strictly necessary for these purposes may operate without optional cookie consent.

Website security — Cloudflare Turnstile and Google reCAPTCHA v2

We use Cloudflare Turnstile on selected contact forms and Google reCAPTCHA v2 on our member login, registration and checkout forms to help prevent spam, automated submissions and abuse. These services may process technical information about your browser and device and may use cookies or similar storage for security purposes.

Google reCAPTCHA: observed third-party browser storage

Our checks identified these Google-hosted entries on the member login page, including when optional cookies were rejected:

Name	Type, provider and purpose	Duration
rc::a	Local Storage on www.google.com; used in connection with Google reCAPTCHA checks.	Persistent; exact duration not verified.
rc::c	Session Storage on www.google.com; used in connection with Google reCAPTCHA checks.	Browser tab session.
_GRECAPTCHA	Cookie on www.google.com (/recaptcha); used for reCAPTCHA security risk analysis.	Approximately 180 days (observed).

These are separate from browser storage recorded under our own website domain. The exact function of the individual rc:: keys and the lifetime of persistent storage are not independently verified. Storage used for security without optional consent must qualify for an applicable PECR exception.

Educational videos — YouTube

Some of our educational pages contain YouTube videos. Where a video is protected by our consent system, it will not load until you allow Optional functionality in your cookie preferences.

When you enable a video, your browser connects to YouTube (Google), which may receive information about your visit and use cookies or similar technologies.

HOW TO MANAGE COOKIES

Website cookie controls

Science Cookie Manager displays cookie choices on your first visit. You can accept or reject optional functionality and change or withdraw your preference at any time using the Cookie settings control. Technologies that require consent will not be activated unless you have given the relevant permission.

In your browser

You can manage your cookie preferences using the following links for some of the most popular internet browsers: Edge, Google Chrome, Firefox, Safari and Opera.

Strictly necessary cookies are used to provide essential services, including membership access, checkout and website security. Disabling these through your browser settings may prevent parts of the website from functioning correctly.

HELP AND COMPLAINTS

If you have any questions about this policy or the information we hold about you, please contact us by email using info@scienceworksheets.co.uk with "Data Protection" in the subject line.

CHANGES

This Cookie Policy was first issued on 17 January 2025 and was last revised on 12th November 2026.

We may update this policy when our use of cookies or similar storage technologies changes. The latest version will be available on our website.

APPENDIX A — REVIEWED FIRST-PARTY INVENTORY

Cookies

The following cookies were observed for visitors or ordinary members. The host is scienceworksheets.co.uk (including its parent-domain cookie scope where applicable). A name ending in * represents a site-specific suffix; the full name in your browser may differ.

Cookie name	Provider and purpose	Duration / evidence	Category
swcm_consent	Science Worksheets / Science Cookie Manager. Remembers cookie and optional-storage preferences.	180 days.	Necessary
__stripe_mid	Stripe. Helps detect potentially fraudulent payment activity and assess transaction risk.	1 year (observed; consistent with the reviewed Stripe entry).	Necessary*
__stripe_sid	Stripe. Helps detect potentially fraudulent payment activity and assess transaction risk during checkout.	30 minutes.	Necessary*
wcf_active_checkout	CartFlows. Identifies the active checkout page and maintains associated purchase information.	30 minutes.	Necessary*
woocommerce_cart_hash	WooCommerce. Helps detect changes to purchase/cart information during membership checkout.	Session.	Necessary*
woocommerce_items_in_cart	WooCommerce. Indicates whether the membership checkout cart contains an item.	Session.	Necessary*
wp_woocommerce_session_*	WooCommerce. Identifies a customer session so checkout information can be retrieved.	2 days for visitors; up to 7 days observed for signed-in users.	Necessary*
wordpress_logged_in_*	WordPress. Recognises signed-in members and maintains authenticated account access.	Session observed. Persistent “Keep me signed in” behaviour not verified.	Necessary*
wordpress_sec_*	WordPress. Supports secure authentication for signed-in users.	Session observed. Other login contexts not verified.	Necessary*
_lscache_vary	LiteSpeed Cache. Distinguishes signed-in users from visitors so appropriate cached pages are served.	Session in the member test; 2 days in earlier audit observations.	Necessary*
mcfw-wp-user-cookie	MalCare. Helps the firewall recognise authenticated WordPress users and apply security protection.	30 days observed.	Necessary*

* The category records the reviewed service purpose, not a blanket legal exemption. Payment, login, security and cart storage may operate without optional consent only where its actual use satisfies an applicable PECR exception. A checkout-related name alone does not establish necessity on every page.

“Session” is the browser-reported cookie expiry, not a fixed number of hours. Session restoration and browser settings can affect how long session cookies remain. Durations are observations or reviewed declarations and may be renewed during use.

APPENDIX A — BROWSER STORAGE AND SCOPE

First-party localStorage and sessionStorage

These entries were observed under scienceworksheets.co.uk. They are not cookies. wc_cart_hash_* is listed twice because localStorage and sessionStorage are separate storage mechanisms.

Storage key / type	Provider and purpose	Duration / evidence	Category
wc_cart_hash_* localStorage	WooCommerce. Stores a cart-state identifier to detect changes and update purchase details.	Persistent storage; exact application-controlled lifetime not verified.	Necessary*
wc_cart_hash_* sessionStorage	WooCommerce. Stores a temporary cart-state identifier during the browsing session.	Browser tab session.	Necessary*
wc_fragments_* sessionStorage	WooCommerce. Stores temporary cart-display information to update purchase details without a full page reload.	Browser tab session.	Necessary*
wc_cart_created sessionStorage	WooCommerce. Records when cart information was created or refreshed to help identify outdated information.	Browser tab session.	Necessary*
_grecaptcha localStorage	Google reCAPTCHA. Supports bot/spam checks; observed under our own website domain during checkout.	Persistent storage; exact application-controlled lifetime not verified.	Security*

* "Necessary" reflects the reviewed checkout purpose. The security classification for _grecaptcha describes its observed use; reliance on a consent exception still requires assessment. The Google-hosted _GRECAPTCHA cookie is a different entry, listed in the third-party table above.

How to read the durations

sessionStorage normally lasts for the browser tab's page session and survives page refreshes. localStorage has no browser-set expiry: it can persist until removed or replaced by the website, service, browser or user. "Exact lifetime not verified" must not be read as a confirmed permanent retention period.

Scope of this inventory

This inventory combines the reviewed Science Cookie Manager export with subsequent browser checks and confirmed configuration changes. It covers the named storage observed during the homepage, contact-form, checkout and member-login tests. It is not a claim that every browser, payment challenge, remembered-login option or embedded-video interaction has been exhaustively tested. The revision date is not a statement that every listed entry was retested on that date.

The Google-hosted rc::a, rc::c and _GRECAPTCHA entries are documented separately in this policy. No additional named Turnstile cookie was observed in the contact-form tests. Stripe-related frames, hCaptcha resources and embedded YouTube services require further interaction-specific checks before a complete third-party storage list can be claimed. External requests are not, by themselves, evidence of stored cookies.

Historical or administrator-only observations are not included as current visitor storage. The former CookieYes consent entry and the disabled WordPress emoji-support storage are excluded, as are unverified historical checkout entries that could not be reproduced. Unused PayPal loading was removed during the review.

You can change optional-storage preferences using Cookie settings. For questions about an entry or its duration, contact info@scienceworksheets.co.uk.